



## TERMS AND CONDITIONS OF SALE

### WARRANTY

CONMED will repair or replace, at its discretion, any products found to have manufacturing or material defects with the warranty period. The warranty does not apply to altered products, products previously repaired by unauthorized service entities (other than by CONMED Corporation), and products damaged through customer misuse.

### TERMS

CONMED Corporation's standard terms are net thirty (30) days, F.O.B. shipping point, Freight and Handling Prepaid and Added, unless otherwise approved in writing by CONMED. All orders and transactions are subject to the laws of the State of Florida.

### RETURN GOODS

Products must be returned within 45 days of ship date. Returned products are subject to a restocking fee of fifteen percent (15%) of the purchase price (minimum charge \$25). Products returned as a result of errors attributable to CONMED are exempt.

Returns must have an authorized Return Goods (R.G.) number prominently displayed on the box and included on all paperwork. To receive an R.G. number, contact CONMED Customer Experience at 1-866-4CONMED (866-426-6633). Please provide the following information:

Original invoice number

Date of purchase

Reason for return

#### **Products not eligible for credits:**

- Products damaged by customer misuse
- Custom or customized products
- Products purchased through a sales promotion
- Products damaged in return due to inadequate packaging
- Less than full packages – all products must have identical lot numbers
- Disposable products returned in non-sterile condition
- Sterile products returned with the outer packaging seals broken

CONMED Customer Experience must be notified of any price discrepancies within 90 days of invoice date.

The unit, line item and net price reflected on this invoice represents the price customer agrees to pay for the items ordered in this invoice. The price does not necessarily reflect any other consideration that may have been provided by the supplier in relation to this purchase, that is related to other contractual agreements that the customer and supplier may have entered in to. Customer agrees that the accuracy of any representation made by the customer to any other party regarding this sale transaction is solely the customer's responsibility.